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| **EMERGENCY CONTACTS & STUDENT SUPPORT SERVICES** |
| **CONTACT** | **NAME**  | **EMAIL** | **NUMBER/WEB** |
| **College Ministry Team**  |  |  |  |
| CrossConnect Student Training Coordinator | Stuart Thomson | stuartt@glo.org.au | +61 408 820 630 |
| Student Support Officer (SSO)  | Jonathan Cassar | jonathanc@glo.org.au | +61 432 550 842 |
| Ministry Training Coordinator Assistant | Jonathan Cassar | jonathanc@glo.org.au | +61 432 550 842 |
| Enrolments & Administration | Lisa Cassar | Lisac@glo.org.au |  |
| Fee Payments | Laura Nightingale | accounts@glo.org.au |  |
| Technology and WIFI | Jonathan Cassar | jonathanc@glo.org.au | +61 432 550 842 |
| First Aid |  |  |  |
| GLO Australia  | Andrew Cowell | gloadmin@glo.org.au | +61 2 9838 1595 |
| Australian College of Christian Studies (RTO) | Len Smith | info@ccs.edu.au | +61 2 8775 3129 |
| ACCS Principal | Len Smith | info@ccs.edu.au |  |
| **External Contacts & Services** (New South Wales or Australia only) |
| Medical emergency | Ambulance |  | 000 |
| Fire  | Fire |  | 000 |
| Emergency, crime or life-threatening incidents | Police |  | 000 |
| Police non-emergency line | New South Wales Police |  | 131 444 |
| Download the free emergency app at https://emergencyapp.triplezero.gov.au |
| Medical emergency – poisons | Poisons Information Centre |  | 131 126 |
| Drug related incidents | Alcohol & Drug information |  | 1800 422 599 |
| Non-emergency medical needs | Hawkesbury District Health Service (Hospital) |  | 4560 5555 |
| Non-emergency medical needs | Riverstone Family Medical Practice |  | 9627 0600 |
| Mental health incidents or support | Mental Health line |  | 1800 011 511 |
| Mental health incidents or support | At the College - Jonathan Cassar | jonathanc@glo.org.au | +61 432 550 842 |
|  | Lifeline |  | 131 114 |
|  | Headspace  |  | www.headspace.com |
|  | Reachout |  | www. au.reachout.com |
|  | Beyond Blue |  | www.beyondblue.org.au |
| Financial Counselling | Anglicare financial helpline |  | 1300 651 728 |
| Interpreting Services | Automated Telephone Interpreting Service |  | 131 450 |
| Legal Services | Legal Aid NSW |  | 1300 888 529 |
| Sexual Assault Support | Sexual Assault Support Service NSW (Mt Druitt) |  | 9881 8700 (Day)9881 8000 (After hrs) |
| Emergency Assistance | Salvos Care Line |  | 1300 371 288 |
| Living in Australia | www.studyinaustralia.gov.au. |
| Staying safe on public transport | www.thinkbefore.com.au. |
|  | www.cityrail.info/travelling\_with/safety\_and\_education. |
| Water safety information. | [www.sydney.edu.au/current\_students/student\_services/safety.shtml](http://www.sydney.edu.au/current_students/student_services/safety.shtml). |
| Studying in Australia | www.studyinaustralia.gov.au |
| Student Visas | www.immi.homeaffairs.gov.au/visas/getting-a-visa/visa-finder/study |
| Student Counseling Services | Jonathan |
| Overseas Student Health Cover (OSHC) | www.studyinaustralia.gov.au/english/live-in-australia/insurance |
| Education Services for Overseas Students (ESOS | www.internationaleducation.gov.au/Regulatory-Information/Pages/Regulatoryinformation.aspx |
| Department of Home Affairs | www.homeaffairs.gov.au |